**Privacy Policy**

Prairie State Gaming is committed to protecting the privacy of our users. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website [www.](http://www.yourwebsite.com/)[PlayPSG.win](http://secure-web.cisco.com/1XxmCO4s0BeI9YmfpGM7QPXBoOWmH8LQ6tc_SNDnGqse6tOkS5GbL7v7I1_XzRVXxBYmBcIhnOlUwMe7rgphUg1Qg_w05f7KoMgCw7rg_z3Ze9d8CbVfV484W2y_HjjDvnc97e1MGZf7LjWF7_uG80YrmGksfmSgqNQpMhgTJyWNnz4TQ3UQLCYHwjzQS_7iif1jCXnGj1-OpIVDamMqzWAcmcBnwP8_mCoKXESgUHFxo9PPmaf-BkuaLzpUkMtgXUPAAZPSoVR7ccYrdt0YsoavzLeqS_qUi_q3gWdhe8SyMfZiWvT-AZamOzxrHgG4m/http%3A%2F%2FPlayPSG.win) (the "Site").

If you or someone you know has a gambling problem, crisis counseling and referral services can be accessed by calling 1-800-GAMBLER (1-800-426-2537) or text "GAMB" to 833234. Individuals can enroll in the IGB Self-Exclusion Program at all the IGB offices located at all casinos. Additional information can be found at [https://www.igb.illinois.gov/selfexclusion](https://r20.rs6.net/tn.jsp?f=001l3rOKd70iH0GwWwvSHJmNZMJsNW3rGMDs1udPcgk_Bke-Z5wFAX2xcck5k_m_3CkeuZ4JTnvLDrmf45rNbA3SeS40OEWYy_lLmB52a8LE16XwaTIDAylVoZV1HYM3EkTiliMIFeYijO9-dQUuNDc2QjMPJlmKwr8bfk6CPWrEuY=&c=1bpRek30R0l1AFy1AhrZW5azGVaVr4ExZvgAhn7dp42EzNwRzV4n2g==&ch=MVYcC4aalYzRM0m7PU0L9xUMpvtLIUWeboOjvfg0xbUDboaHUdvQfA==)

**Information We Collect**

We may collect personal information that you voluntarily provide to us when you interact with the Site. This information may include:

* Name
* Email address
* Phone Number
* Any other information you choose to provide us

Additionally, like many websites, we may also collect non-personally identifiable information automatically, such as your IP address, browser type, operating system, referring URLs, and information about your usage of the Site.

**Use of Information**

We may use the information we collect for various purposes, including but not limited to:

* Providing, maintaining, and improving our Site
* Responding to your inquiries and requests
* Sending you administrative and promotional communications
* Analyzing trends and user behavior on the Site

**Disclosure of Information**

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent. However, we may disclose your information to trusted third parties who assist us in operating our website, conducting our business, or servicing you, as long as those parties agree to keep this information confidential.

**Cookies**

Our Site may use cookies to enhance your experience. You have the option to configure your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

**Security**

We take reasonable measures to protect the security of your personal information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

**Children's Privacy**

Our Site is not intended for individuals under the age of 21. We do not knowingly collect personal information from individuals under 21. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us, and we will take steps to remove that information from our systems.

**Changes to this Privacy Policy**

We reserve the right to update or change our Privacy Policy at any time. Any changes will be effective immediately upon posting the updated Privacy Policy on this page.

**Contact Us**

If you have any questions or concerns about our Privacy Policy, please contact us at [psg-info@pennentertainment.com](mailto:psg-info@pennentertainment.com).

If for any reason you would like your data or personal account information removed from the Red Carpet Rewards app, please fill out the contact form [here](http://www.playpsg.win/request-to-remove-data).

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